

Winneshiek Medical Center Organization	Patient Financial Assistance Program --Plain Language Summary	Effective:
---	--	-------------------

Eligibility Requirements

Winneshiek Medical Center assesses a patient’s eligibility for financial assistance based on a combination of a patient’s household income, household size and overall assets to get a picture of the patient’s overall financial condition. We request proof of all of these items in the form of tax documents, bank documents and any other documents that support the patient’s statements about their need for financial assistance.

Once financial need is established, WMC uses a sliding scale to determine the level of financial assistance. The amount of assistance is dependent on the patient’s income and household size. WMC may provide full or partial assistance, for any patient whose income is between 100% and 300% of the Federal Poverty Guidelines published annually on the US Department of Health and Human Services website: <https://aspe.hhs.gov/poverty-guidelines> .

Policy and Application

Winneshiek Medical Center has published both our financial assistance policy and application on our external website at the following location: <http://www.winmedical.org/patients-visitors/patient-financial-services/financial-assistance/>

Patients or their representative can obtain our financial assistance policy and application in three different ways.

1. Printing from our internet site
 - Policy: http://www.winmedical.org/wp-content/uploads/2011/11/ORG_Patient_Financial_Assistance_Program.pdf
 - Application: <http://www.winmedical.org/wp-content/uploads/2012/02/BO-BILL-0005-Financial-Assistance-Application.pdf>
2. In person, through our financial counselors and at our main registration desk at our primary location:
Winneshiek Medical Center
901 Montgomery St
Decorah, IA 52101
3. Receive by mail, by calling Patient Financial Services at 844-617-6990 (toll-free)

If you have questions about our assistance program or any of its requirements; call 563-382-2911 and ask to speak to one of our Financial Counselors.

Translations Available

Winneshiek Medical Center provides translations of our financial assistance policy and application in each of the following languages:

- Spanish
- Somali

Basis for Calculating the Amounts Charged to Patients

Amounts charged for emergency and medically necessary medical services to patients eligible for Financial Assistance will not be more than the amount generally billed (AGB) to individuals with insurance covering such care. The amount the patient is personally responsible for paying after deductions, discounts and insurance have been applied is determined by charges for similar services over the previous 12 months.