



NOTICE: Federal Law requires us to provide our patients with a notice of nondiscrimination and notice of availability of language assistance services and auxiliary aids services annually.

Discrimination is Against the Law

WinnMed complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin (including limited English proficiency and primary language), age, disability, or sex (consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2)). WinnMed does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

WinnMed:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
 - ◊ Qualified sign language interpreters
 - ◊ Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language assistance services to people whose primary language is not English, which may include:
 - ◊ Qualified interpreters
 - ◊ Information written in other languages.

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact a member of our healthcare team or WinnMed's Compliance Officer.

If you believe that WinnMed has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: WinnMed's Compliance Officer, 901 Montgomery St., Decorah, IA 52101, 563-387-3003, TTY 800-735-2942, (compliance@winmedical.org). You can file a grievance in person or by phone, mail, or email. If you need help filing a grievance, WinnMed's Compliance Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

This notice is available at WinnMed's website: <https://winnmed.org/>