

Terms and Conditions

Winneshiek Medical Center (“WinnMed”) offers access to information via recurring SMS (Short Message Service) text alerts to opted in subscribers via the Epic Hello World platform. When you sign up for text messages from WinnMed, you agree to receive recurring SMS messages related to your relationship with WinnMed. Message notifications include (but are not limited to) instant activation codes for MyChart sign up, notifications about care, billing and insurance information, account updates, MyChart messages, and notifications of clinic closures due to inclement weather.

Participation in this program is not a condition of receiving treatment or services from WinnMed. Text messages are transmitted over standard cellular networks and are not encrypted. You understand and agree to the risks associated with sending and receiving protected health information via SMS. Review WinnMed’s Notice of Privacy Practices for additional information on how we protect your health information.

Message and data rates may apply.

Message Frequency

Following opting in to receive notifications, the frequency of text messages you receive will vary based on the text messages services, number of text message services in which you enrolled, and frequency of services received from WinnMed.

User Opt-Out

You can opt out of future messages at any time by replying STOP to any message received or logging in to MyChart to manage your communication preferences. Text HELP for assistance or call 563-387-3760 for support.

Disclosure

Content may not be available via all carriers. Participating carriers include: AT&T, Sprint, Boost, Verizon Wireless, U.S. Cellular, Cellular One, T-Mobile, and Metro PCS. Message and data rates may apply.

No Warranties

Delivery of information and content to your mobile device may fail due to a variety of circumstances and conditions. Delivery of text messages is subject to effective transmission from your wireless service provider which is beyond the control of WinnMed. Accordingly, WinnMed nor the carriers are liable for any delays or failures in the receipt of any text messages.